

Health Care Needs Policy



Help for non-English speakers

If you need help to understand the information in this policy please contact the School Office on 03 8552 0583 or 03 98713275

Purpose

To ensure that Avenues Education provides appropriate support to students with health care needs.

Objective

To explain the processes and procedures in place at Avenues Education to support students with health care needs at school to parents, carers, staff and students.

Scope

This policy applies to health care requirements of students taught at the Alfred Infant, Child and Youth Mental Health Service (ICYMHS) Moorabbin Site and the Eastern Infant, Child and Youth Mental Health Service (ICYMHS) Ringwood Site. On the Eastern Health ICYMHS Box Hill Hospital Adolescent Inpatient Unit (AIPU), health care is managed by health staff on the ward. When students are taught by AE teachers at base schools, that school retains responsibility for managing the health care requirements of the students.

This policy applies to:

- all staff, including casual relief staff and volunteers
- all students who have been diagnosed with a health care need that may require support, monitoring or medication at school.

Policy

This policy should be read with Avenues Education's First Aid, Administration of Medication, Anaphylaxis and Asthma policies.

Student health support planning

In order to provide appropriate support to students at Avenues Education who may need medical care or assistance, a Student Health Support Plan will be prepared by the teacher in consultation with the student, their parents, carers and treating medical practitioners.

Student Health Support plans help our school to assist students with:

- routine health care support needs, such as supervision or provision of medication
- personal care support needs, such as assistance with personal hygiene, continence care, eating and drinking, transfers and positioning, and use of health-related equipment
- emergency care needs, such as predictable emergency first aid associated with asthma, seizure or diabetes management.

Students with complex medical care needs, for example, tracheostomy care, seizure management or tube feeding, must have a Student Health Support Plan which provides for appropriate staff to undertake specific training to meet the student's particular needs.

At referral or when a health care need is identified, parents/carers should provide accurate information about the student's condition or health care needs, ideally documented by the student's treating medical/health care practitioner on a Medical Advice Form (or relevant equivalent)

Avenues Education and student's base school may invite parents and carers to attend a Student Support Group meeting to discuss the contents of a student's Health Support Plan and assistance that the student may need at school or during school activities.

Where necessary, Avenues Education may also request consent from parents and carers to consult with a student's medical practitioners, to assist in preparing the plan and ensure that appropriate staff understand the student's needs. Consultation with the student's medical practitioner will not occur without parent/carers consent unless required or authorised by law.

Student Health Support Plans will be reviewed:

- when updated information is received from the student's medical practitioner
- when the school, student or parents and carers have concerns with the support being provided to the student
- if there are changes to the support being provided to the student, or
- on an annual basis.

Management of confidential medical information

Confidential medical information provided to Avenues Education to support a student will be:

- recorded on the student's COMPASS profile
- shared with all relevant staff so that they are able to properly support students diagnosed with medical conditions and respond appropriately if necessary.

Communication

This policy will be communicated to our school community in the following ways:

- Included in staff induction processes and staff training
- Available publicly on our school's website
- Referred to in staff handbook/manual
- Discussed at staff briefings/meetings as required

Further information and resources

- the Department's Policy and Advisory Library (PAL):
 - [Health Care Needs](#)
 - [Health Support Planning Forms](#)
 - [Complex Medical Care Supports](#)
 - [Child and Family Violence Information Sharing Schemes](#)
 - [Privacy and Information Sharing](#)
- Avenues Education Administration of Medication Policy

Policy review and approval

Policy last reviewed	7/05/2025
Approved by	Principal
Next scheduled review date	May 2028